

THE A-Z

ALE

Including our very own Lancaster Blonde, Amber, Black and a revolving door of guest ales. Get to the bar – it's a hoppy place!

BREAKFAST

Book direct and your breakfast is on us. You earned it.

CODE

Wi-Fi: AMBER123 (free and fast-ish).
Need help? We've got tech support with a smile.

DINNER / LUNCH

Monday – Thursday 12–3pm & 5–9pm
Friday & Saturday 12–9pm
Sunday & Bank Holidays 12–7.30pm

No need to book, we'll find you a seat

ENTRY / EXIT

Check-in from 3pm, check-out by 11am.
Lost after midnight? Your key fob's your golden ticket.

FACEBOOK / INSTAGRAM

Follow us @dukeofedinburghhotel
Hashtags welcome, selfies encouraged.

GIN

25+ gins, including our very own Lancaster Spirits Company
Firecracker, Raspberry & Rose and Mandarin & Ginger Gin!
You're practically obligated to try one.

HOUSEKEEPING

Our house elves (ok, humans) are around 10am–2pm. Need anything fresh? Just give us a shout.

IRONING

Creased clothes? Not on our watch.
Every room comes armed with an iron and board.

JUST DOING OUR BIT

Lights off. Towels reused. Planet thanked.
Help us stay green and lovely.

KNOWLEDGE

Lost? Hungry? Curious?
Ask our team – we've got local tips for days.

LATE CHECK-OUT

Not a morning person? Same.
Sleep in for just £15 extra per hour, subject to availability.
Ask Reception and we'll make it happen (with zero judgement).

MILK

There's some in your room. Want the fresh stuff? The bar's your friend.

NIGHT MANAGER

Our night porter is available from midnight – 7am. Please call at Reception for attention.

OXYGEN	No smoking in rooms! Or you'll owe us £250 and a sincere apology. Puff away outside (but bring your key!)
PHONES	No in-room phones... just use your mobile. Need us? Call 01229 812917 and we'll sort you out. Old-school, but it works.
QUESTIONS	Something not right? Please tell us - we're pretty nifty at quick fixes.
ROOM SERVICE	Yes, we do room service. Give us a call. Just add a £5 tray charge and voilà.
SPARE BITS	Forgot toothpaste, shampoo, or loo roll? Reception's got your back
TEMPERATURE	Thermostats in every room. Set it, forget it, stay toasty (or chill). If you need to change: select the ↑↓ to the desired °C temperature, the heating will turn on/off at this temperature.
UNIQUE	Built in 1871. Revamped in 2006. 51 rooms, 2 restaurants, 1 unforgettable stay.
VEHICLES	Park across the road (sign posted) with a permit from Reception. Need a cab? We know a guy (or two).
WINDOWS	Some don't open. Some double-glazed. All part of the Grade 1 charm.
XTRAS	(yeah ok we cheated a bit with this one!) Surprise someone (or treat yourself)! We can sort flowers, fizz, balloons or even cheeky extra night. Just speak to the team.
YAWN/ BORING BITS	It's not thrilling, but it's vital so please locate your nearest fire exit. Let Reception know if you need extra help. Oh, and we test the fire alarm every Friday at 11:15am (no need to panic!).
ZZZZ	Oversized beds. Comfy mattresses. Lofty eco duvets. If you snored like a champion, we're thrilled. If not ... tell us! feedback@lancasterbrewery.co.uk